



FUSILIERS MUSEUM OF NORTHUMBERLAND

The Fusiliers Museum of Northumberland is a military museum which celebrates the history of one of the oldest British Regiments, the 5th Regiment of Foot. Formed in 1674, the regiment is known today as the Royal Regiment of Fusiliers. The Regimental Museum includes 350 years of history. The exhibition on three floors of the Abbot's Tower, has been part of Alnwick Castle for more than fifty years.

To enable us to continue to provide this important contribution to Alnwick Castle's visitor experience we need to expand to our existing Front of House team. Our Front of House team are a crucial part of our operation, providing a warm welcome and information about the fascinating history of the Regiment and its links with the Percy family.

We have an open deadline. Ideally the successful applicant could start at the beginning of the season.

The 2026 season runs from 27 March until 22 October 2026

Front of House Staff

For the 2024 season we are looking for smart, enthusiastic individuals who can provide a friendly welcome, attend to customers in our gift shop and offer help and advice to our visitors.

You will be responsible for welcoming and providing a point of contact for our visitors; distributing welcome leaflets and museum trails; encouraging visitor comments and donations; selling goods from our gift shop; re-stocking and carrying out end of day procedures. Assistance with deliveries may be required and might include some heavy lifting.

Desirable qualities include previous experience in a customer-facing role, handling cash and card payments, ability to work equally as well alone or as part of a team, and experience of an EPOS system or equivalent (although training will be provided).

You will be required to be available to work for one or two days per week on a rota basis with flexibility to pick up extra days to cover staff holidays. The museum is open seven days a week, so there will be occasional weekend working.

Please apply by email to: fusnorthld@aol.com and supply:

1. **covering email to introduce yourself and your suitability for the post**
2. **current CV**
3. **contact telephone number**
4. **two references (NB references will only be taken up after the position is offered and accepted by the applicant)**